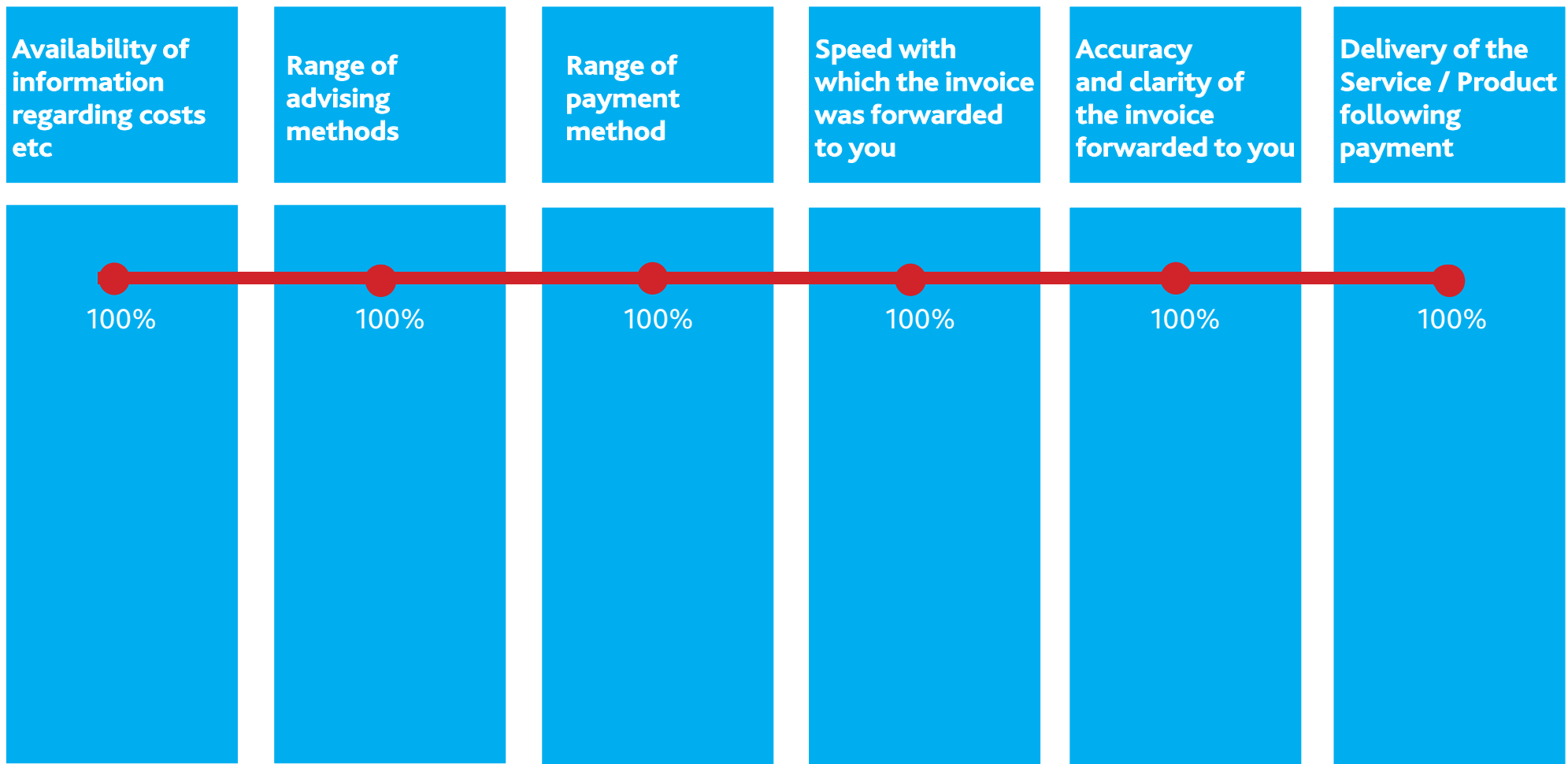


Customer Journey Map 2011 - Purchases from Housing Rights Service



"I experienced no problems"



We're listening to you

You made no suggestions to make improvements